

LIFE IS WHAT **WE** MAKE IT

HOTEL OPERATOR BEAT

EUROPE - H1 2023

INITIAL FINDINGS - MAY 2023

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ABOUT THE SURVEY

HOTEL OPERATOR BEAT

H1 2023



89%

of surveyed operators are optimistic or very optimistic about the performance of **luxury hotels**

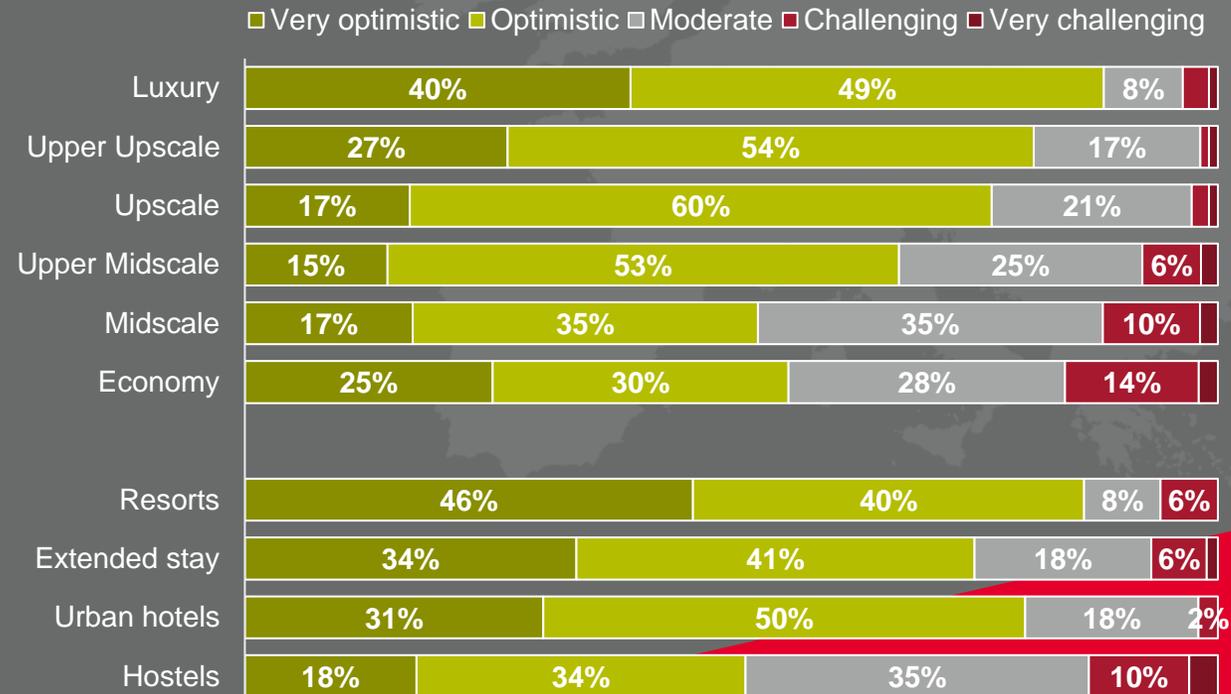


86%

of surveyed operators are optimistic or very optimistic about the performance of **resorts**

PERFORMANCE OUTLOOK

Q: What is your outlook for the following hotel classes/types (RevPAR in the next 12 months)?



HOTEL OPERATOR BEAT

H1 2023



53%

of surveyed operators report increasing trend of **Pandemic clause** in their new contracts and renewals in the last 12 months

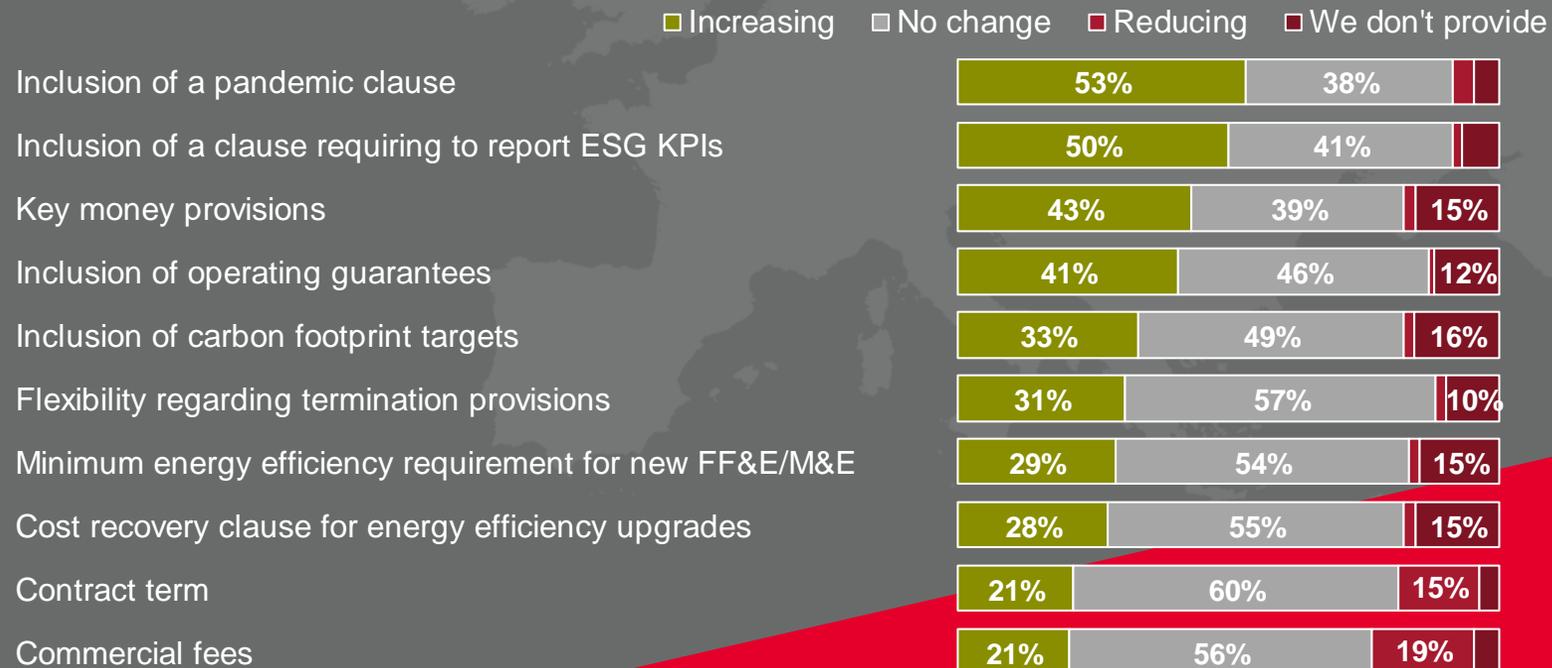


50%

of surveyed operators report increasing trend of **ESG KPIs reporting clause** in their new contracts and renewals in the last 12 months

CONTRACT TERMS TRENDS

Q: Have you experienced any of the following trends in your key deal terms for new contracts and renewals in the last 12 months?



*% of respondents for whom these deal terms apply

HOTEL OPERATOR BEAT

H1 2023



35%

of surveyed operators are offering more **hybrid leases** since last year. Similarly, 28% of respondents are offering more **variable leases**



19%

of surveyed operators are offering fewer or have stopped offering **fixed leases**

WILLINGNESS TO OFFER LEASE

Q: Please indicate (if applicable) how your attitude towards leasing evolved since last year.

■ Offering more ■ Offering the same ■ Offering fewer ■ Stopped offering ■ Never an option / Not applicable



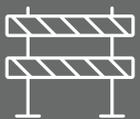
HOTEL OPERATOR BEAT

H1 2023



16%

of the pipeline projects are currently **delayed** (on average)*



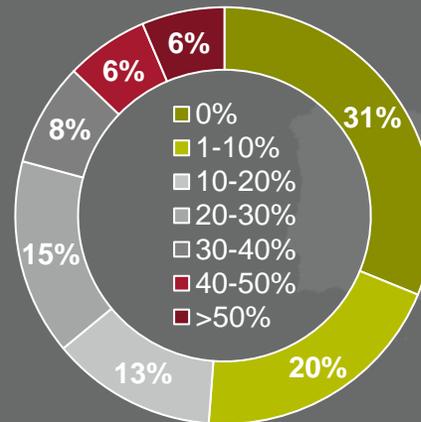
8%

of the pipeline projects are currently **on hold** (on average)*

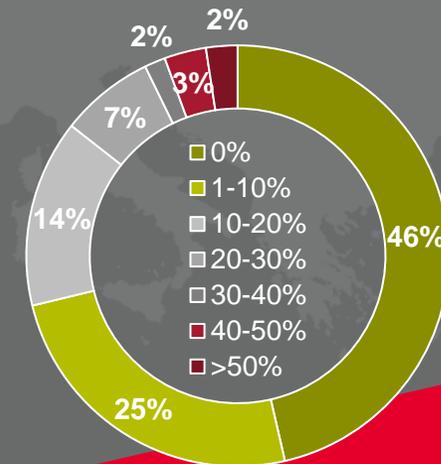
HOTEL PIPELINE TRENDS

Q: What percentage of your pipeline projects are currently delayed or placed on hold?

% of pipeline delayed



% of pipeline placed on hold



*Weighted average of the mid points

Note:
 DELAYED – the project continues but the completion is expected later than initially planned
 ON HOLD – the project stopped

HOTEL OPERATOR BEAT

H1 2023



6-12 MONTHS

is the **most common delay** of pipeline projects (according to 40% of respondents)

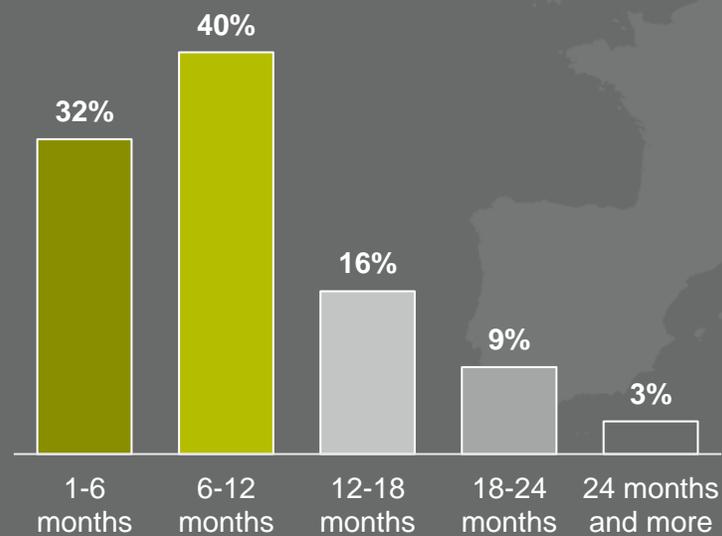


63%

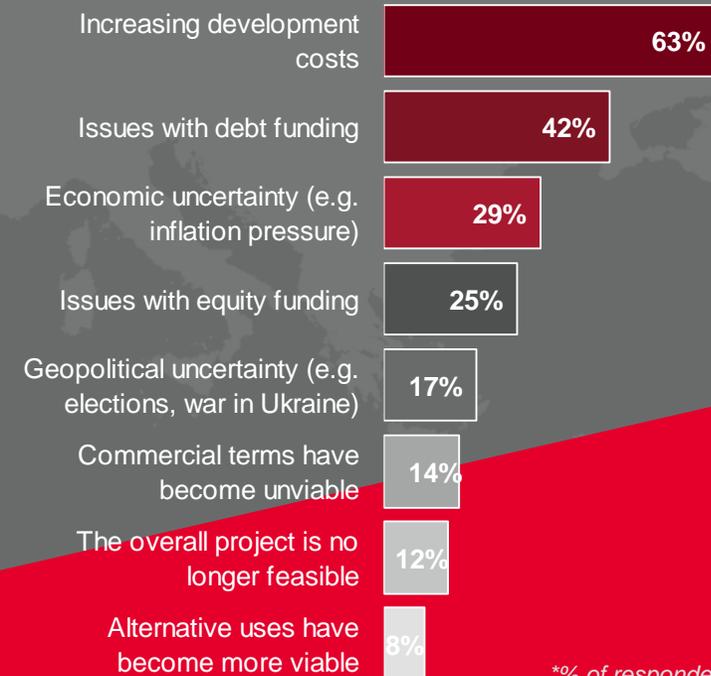
of issues associated with delayed/pending pipeline projects are due to **rising development costs**

HOTEL PIPELINE TRENDS

Q: Of those projects which are delayed what is the average period of delay?*



Q: For the delayed deals or those that did not proceed, what were the reasons? (multiple answers possible)*



Note:
 ON HOLD – the project stopped
 DELAYED – the project continues but the completion is expected later than initially planned

*% of respondents

HOTEL OPERATOR BEAT

H1 2023



66%

of surveyed operators are likely to offer a **higher rent** for hotels with the highest ESG certifications

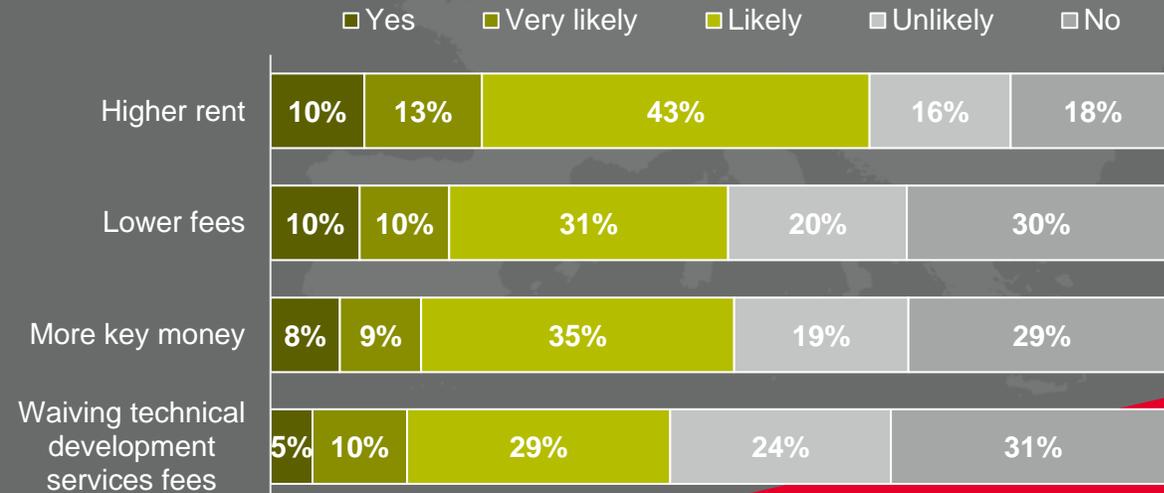


51%

are willing to **lower their fees** for hotels with the highest ESG credentials

ENVIRONMENTAL CONSIDERATIONS

Q: Are you willing to provide more favourable commercial terms for hotel properties that have the highest environmental building rating/certification (for example: BREEAM-Outstanding, LEED-Platinum, EPC-A, etc.)?





ABOUT THE SURVEY

Operator Beat H1 2023 – Europe

INITIAL FINDINGS

- This is an ongoing survey which started on the 21st of April 2023
- As of 5th May, the survey was completed by 125 executives representing over 78 operators with existing presence in Europe or interest to enter the region
- The interviewed operators represent over 5,192 hotels with over 567,000 rooms already operating in Europe, with an additional 919 proposed hotels comprising over 125,000 rooms in the pipeline

WE MAKE IT INNOVATIVE

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